

MEDITECH Expanse Implementation Services

Tegria provides comprehensive consulting assistance including pre-project planning, project leadership, physician guidance, best practice design and validation, as-needed hands-on build, training, testing, Go-LIVE, and post-LIVE optimization support.

READY Methodology

Our efforts augment MEDITECH's overall implementation strategy and provide proper planning and execution during all project phases. Here are some of the support services we offer:

Project Management Support

We provide on-site and/or virtual project management throughout the entire project lifecycle.

Working under the direction of the MEDITECH project manager, we facilitate the MEDITECH-created project plan, tracking project status throughout. Our proprietary project management methodology was developed utilizing our years of project management experience, providing tools, best practices and repeatable processes to streamline planning and execution. We aligned our methodology with MEDITECH's READY implementation strategy, providing clients with tools and templates to facilitate governance, adoption and workflow process documentation.



The entire Tegria team has been outstanding. You said we would be in good hands, and you delivered.

—Roger Lutz, Chief Information Officer Butler Health System, Butler, PA

Subject Matter Expert Support

We provide a team of subject matter experts to lead the upfront Planning and Design Phase of the implementation, support the Build/Test/Train phase (including dictionary build and testing), and Stabilize the system Post LIVE. Levels of involvement of these specialists during the Build/Test/Train Phase varies by role/application.

Fact Sheet

CPOE Physician Adoption Support

We provide experienced resources to train physicians and other clinical staff members on the use of Computerized Physician Order Entry (CPOE) and Physician Documentation (PDoc). The physician trainers work to develop the internal capabilities of the client to prepare for Go LIVE and to prepare the client for maintaining the system after the project's conclusion. We work in conjunction with MEDITECH and your organization to support and augment physician adoption and training efforts.

Zero Cost Value Adds

We provide a complete set of tools and workflows at no charge which help your organization flow seamlessly through your Expanse implementation.

Project Management Tools

- Real time updates on project status
- Individualized plans for each module
- Useful reports and visual aids
- Easy to track issues and risks
- Built in document storage

Future State Workflows

- Robust library of easy-to-read Visio workflows, narratives, and proposed best practices
- Customizable for your organization
- Identifiable current state/future state gaps

Staffing Tools

- Comprehensive staffing tools calibrated to MEDITECH's staffing guides
- Allow for high level assessments by department
- Useful in performing detailed resource assessments
- Customizable pivot table reporting outputs

Fact Sheet

Project Management Office Support

- Proprietary methodology with repeatable processes
- Best practice workflows
- Tools/templates
- Ongoing education
- Sharing of information and updates
- Fail safe quality controls

Unmatched Expense Experience/Manpower

- Dedicated engagement oversight by member of our leadership team
- Seasoned and experienced MEDITECH Expense consulting staff
- Flexibility with consultants due to large staffing complement
- Harnessed lessons learned from each Tegria READY implementation

Collaborative Relationship With MEDITECH

- Strong relationship with MEDITECH from consultant to executive leadership levels
- Insight and comprehensive understanding of MEDITECH's capabilities
- First and most experienced READY- certified consulting partner
- Exclusive focus on and dedication to MEDITECH and its customer base
- Co-developer of READY implementation methodology in partnership with MEDITECH