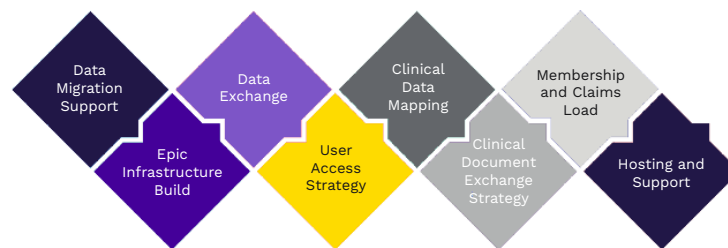


# Payer Platform Services and Support

## Improve Integration, Readiness, and Outcomes

Let's leverage Payer Platform for smooth, seamless operations.

When tasks are important and need to be done right, you trust the experts. The same is true for your organization's Epic Payer Platform. For a smooth and successful implementation experience, choose an Epic-experienced partner. With deep experience across Epic modules, provider workflows, and health plan operations and software, Tegria can help payers anticipate, understand, and resolve technical and operational problems. We know which questions to ask and how to collaborate with key stakeholders to meet your organization's goals, budget, and timeline.



## Tegria Can Help Payers Improve

### Interoperability

Tegria's integration analysts and data engineers work closely with your organization's internal teams and third-party vendors to support data exchange across systems. This enables more efficient, effective collaboration with providers, and seamless member service. Our consultants help payers share data with providers to view clinical claims and enrollment data in near real-time, easing administrative burdens and addressing potential gaps in care.

### Operational Readiness

Tegria also helps payers integrate Epic workflows into downstream systems to ensure smooth, seamless operations. To maximize operational readiness, Tegria helps define functionality and system requirements, creates data mapping documentation, and supports change management throughout the project. With deep experience in payer operations and provider workflows, we help ensure that your organization's platform is optimized for performance to help strengthen communication and collaboration for those you serve.

### Provider Relationships

Payer Platform helps health plans collaborate with providers and supports mutually beneficial exchange of data and administrative operations. Improving workflows helps support provider enablement and builds better relationships between payers and providers. As Epic experts across provider and payer systems, our consultants support both entities to implement, optimize, and use Epic, and also define metrics to measure success.

### ROI

Leveraging the value of an existing system helps control costs and improves data transparency between payers and providers. Tegria helps organizations assess data architecture, develop use case scenarios, and prepare for future needs while avoiding additional software purchases. By leveraging Payer Platform, payers can reduce chart chasing, improve reporting and information sharing, and meet quality measures without unneeded administrative spending.

## Payer Platform Helps Payers and Providers Share Data to Improve

### Prior Authorization

reduces administrative burden and speed up access to care

### Advanced Data Analytics

discrete and unstructured data can be used to fuel advanced analytics such as point of care insights and cost and utilization performance

### Risk Adjustment

allows for more robust patient risk profiles and more efficient workflows

### Claims Exchange

provides a more complete picture of a patient's care by leveraging both clinical and claims data

### Care Coordination

improves communication between payers and providers to provide more holistic care

### Gaps in Care

reduces the need to submit supplemental data by allowing near real-time information exchange

Wherever you are on your Epic Payer Platform journey, Tegria can help. Whether you're just getting started, ready to upgrade, or somewhere in between, we meet you where you are to improve operational readiness, provider relationships, and ROI.

Let's talk.

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Tegria provides consulting and technology services to help organizations of all sizes humanize each health-care experience. Founded by Providence, with teams throughout the United States and internationally, Tegria is comprised of more than 3,500 colleagues who help their customers integrate technology, transform operations, accelerate revenue and optimize care. To learn more, visit [tegria.com](https://tegria.com).