

Assessments and Optimizations Services and Support

Achieve Peak Performance

Are you realizing the full potential of your EHR? Whether you need broad or targeted optimization, our experts can identify key opportunities, prioritize strategic initiatives, and make targeted improvements to move your organization forward. We offer:

Comprehensive Assessments

Our industry-leading EHR consultants gather existing data, interview and observe operational staff, and assess your system configuration. In these assessments, we define the current state analysis including root cause identification, and provide a prioritized and detailed remediation roadmap that includes quantitative ROI estimates. Using our proprietary tools and processes, we deliver improvements to workflow based on our knowledge and experience with EHR best practices.

Assessments: What to Expect

As the first step in a successful project, an assessment serves as a guidepost for a sustainable build and operational improvements. We tailor our approach to meet your needs depending on your organizational goals and pain points.

Critical components of assessments include:

- Organizational Commitment, Including Budgetary Considerations
- Governance
- Communication Plan
- Change Management Processes
- Clinical, Medical Staff, and Information Systems Review
- Care Standardization, Including Process Improvement Efforts and Patient Safety Initiatives
- Application Rationalization
- Technical Infrastructure
- Financial Performance
- Quality
- Analytics and Insights
- Learning and Adoption

System Optimization

Staff turnover, knowledge gaps, and outdated applications can negatively impact your performance and create inefficiencies. Optimizing your EHR helps align your system with your organization's goals and can integrate updated tools, technology, or standards. By assessing your current system, we can help you discover opportunities to improve patient care, physician satisfaction, and overall organizational performance. Our team of experienced consultants will make recommendations and implement changes, maximizing the value of your EHR investment.

Clinical Optimization

We help you plan and execute successful transformations by linking project goals to organizational strategy, embedding best practices into future state processes and use of technology, and effectively managing the change process to engage clinical and support staff in the optimization of clinical operations. Our projects result in satisfied physicians and order management CPOE and provider documentation adoption rates over 90 percent.

Revenue Cycle Optimization

We help you optimize your entire revenue cycle, from pre-authorization and scheduling through collection. We bring deep expertise in every aspect of revenue cycle optimization, including 835s/837s, proration rules, and contract management, to help you increase revenue capture and cash collections and decrease days in A/R.

Supply Chain Optimization

Your supply chain supports exceptional patient care and optimal daily operations. We bring a comprehensive approach with expertise in pharmacy, surgical services, and nursing alongside supply chain specialists to identify and resolve your supply chain challenges. From correctly capturing charges to managing inventories, we can reveal opportunities to increase your efficiency and impact.

Fact Sheet

We help you:

- Boost Patient Satisfaction
- Increase Patient Engagement
- Support Happier Physicians
- Streamline Nursing Documentation
- Improve Medication Reconciliation
- Create More Time for Patients
- Increase Cash Collected
- Prevent Denials
- Decrease Days in A/R
- Improve Productivity
- Ensure contract compliance
- Align Charge Capture Leads
- Establish Just-in-Time Fulfillment

Ready to elevate your system? Let's talk.

Tegria provides consulting and technology services to help organizations of all sizes humanize each healthcare experience. Founded by Providence, with teams throughout the United States and internationally, Tegria is comprised of more than 3,500 colleagues who help their customers integrate technology, transform operations, accelerate revenue and optimize care. To learn more, visit tegria.com.