

# Specialty Systems Support Services

## Improve IT Efficiency and Operations

**Let's create an integrated technology ecosystem for staff, clinicians, and care teams.**

Your EHR system is just one part of your technology infrastructure. Your providers and staff rely on a wide range of third-party applications and systems to deliver exceptional care and create positive patient experiences. We provide specialty systems support to ensure that your organization's ancillary systems work smoothly alongside your EHR. Whether your organization needs to integrate third-party systems during a merger and acquisition or wants to explore new software solutions for workforce management, finance and analytics, or efficiency, we bring deep experience across EHR platforms and third-party systems to ensure that all your systems work to support outstanding performance and exceptional care delivery.

We manage and support the specialty systems you rely on:

### Workforce Management

Effective workforce management helps healthcare organizations utilize their greatest assets—their people—to support their mission and the people in the communities they serve. We provide onsite and remotely hosted management and support for your workforce management solution to help ensure that each patient is seen by the right provider as quickly as possible.

### Finance and Analytics

From selecting a third-party financial analytics system to securely storing and migrating financial data, we can help. We provide implementation and ongoing support and services for third-party financial planning, budgeting, forecasting, and reporting systems.

### Efficiency

When you need to rethink information management or organizational efficiency, we can help you select, implement, and support the right third-party solution. We also work with local IT application vendors to implement, upgrade, maintain, migrate, decommission, and archive third-party applications.

## We support third-party systems and applications that include

- Ancillary Systems (Pyxis, PACS, POC, Faxing, Forms, and other specialty clinical tools)
- EHR Support Data (FirstDataBank, IMO, Dr. First)
- Decision Support (Zynx, Schmitt & Thompson)
- Vital monitoring systems (Capsule, Spacelabe, Obix, Iatric)
- Dictation (Dragon Medical One, Dolbey)
- Time Management (Kronos, eCare Next)
- Practice Management Software (Jellyfish Health, Interlace Health, Access eForms)
- Master Patient Index (MPI)
- Patient Portals (Virtual Care, Virtual Assistant)
- Remote Patient Monitoring (RPM)
- Clinical Decision Support (CDS) (Krames, Lexicomp)
- Oracle
- ERP Systems
- Single Sign On (Impravada)

Looking for help with a specific application not named above? Get in touch for more information on other applications we support.

Ready to improve patient experiences, financial outcomes, and organizational performance?  
Let's talk.

Tegria provides consulting and technology services to help organizations of all sizes humanize each healthcare experience. Founded by Providence, with teams throughout the United States and internationally, Tegria is comprised of more than 3,500 colleagues who help their customers integrate technology, transform operations, accelerate revenue and optimize care. To learn more, visit [tegria.com](https://tegria.com).