Tegria

Patient-Facing Application Support Services

Improve Engagement and Efficiency

Let's expand access to robust, reliable digital health applications.

Your software systems should work seamlessly for your organization's providers and staff and the patients and family members you serve. We provide management of your patient-facing applications as a service to ensure that patients and providers can access the right information at the right time to accelerate the delivery of timely, high-quality resources and care. With seamless project and operational support provided by expert, EHR-certified project and program leaders, we help you deliver exceptional service throughout the entire patient journey, whether patients prefer in-person or telehealth appointments.

Tegria can manage your patient and provider interactions as a service, including

- Telehealth
- Scheduling and Registration
- Patient Pre-Service Estimates
- Provider Interaction Support
- Patient Outreach
- Care Navigation and Follow-Up
- Financial Support

We support patient portal technologies that include

- Epic's MyChart
- MyChart Mobile App
- MEDITECH's Patient and Consumer Health Portal
- MEDITECH's MHealth App
- Cerner's HealtheLife

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We support telehealth technologies that include

- MEDITECH Expanse Virtual Care Portal
- Zoom
- Teams
- GoTo
- Vsee
- eVisit
- VirtuMedix
- Teladoc
- Doxy.me

Project and Program Consulting

When your needs include implementing new patient-facing technology or evaluating patient access options during a merger or acquisition, our EHR-certified program and project managers provide guidance, leadership, and support in a wide range of roles. Whether you need focused advisory support or long-term program management, we'll help you support collaboration, communication, and exceptional care delivery.

Ready to support exceptional care delivery and world-class patient experiences through your patient-facing technologies? Let's talk.

Tegria provides consulting and technology services to help organizations of all sizes humanize each healthcare experience. Founded by Providence, with teams throughout the United States and internationally, Tegria is comprised of more than 3,500 colleagues who help their customers integrate technology, transform operations, accelerate revenue and optimize care. To learn more, visit tegria.com.

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